

# How to Use GIGs

## Benefits of Using GIGs

Using GIGs allows members to enjoy multiple benefits:

### **Save on future purchases**

Use eligible GIGs as part payment for products and services.

### **Earn continuously**

Receive additional GIG rewards while participating in the ecosystem.

### **Enjoy smarter shopping**

Reduce overall shopping costs through GIG discounts.

### **Access exclusive offers**

Receive special campaigns and promotions available only to GIG users.

### **Participate in community activities**

Earn additional rewards through games and group activities.

## How to Use GIGs During Shopping

To use GIGs during a purchase:

### **Step 1**

Browse products on The Gig Club platform.

### **Step 2**

Select a product.

### **Step 3**

Add the product to your cart.

## Step 4

Proceed to checkout.

## Step 5

If the product is eligible for GIG redemption:

Select:

**Use GIG Balance**

## Step 6

The system will automatically calculate:

- Cash/Card payment amount
- GIG payment amount

## Step 7

Complete payment and confirm your order.

## Example

Product Price: **£100**

Allowed GIG Usage: **£25**

Payment:

Cash/Card = **£75**

GIG Used = **25 GIGs**

Total Value Received = **£100**

## Important Usage Rules

- GIG acceptance may vary between participating businesses.
- Some products may have usage limits.
- Partial payment restrictions may apply.
- Expired GIGs may not be redeemable.

- Unauthorised or duplicate GIGs may be rejected.
- Businesses determine their own GIG redemption policies.

## **Security Recommendations**

To protect your GIGs:

- ✓ Keep account credentials secure
- ✓ Do not share voucher codes publicly
- ✓ Use only authorised GIG sources
- ✓ Report suspicious activity immediately

## **Frequently Asked Questions**

### **Can I use GIGs for every product?**

No. Product eligibility depends on participating businesses.

### **Can I pay entirely using GIGs?**

Usage limits may vary according to merchant rules.

### **Can GIGs expire?**

Certain GIGs or promotional vouchers may have expiry dates.

### **Can I transfer GIGs?**

Transferability depends on current programme rules and wallet permissions.